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HOTELS | RESORTS | VILLAS

**Meritas Seawind Beach Resort,  
Shrivardhan**

**Service Directory**





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It is a pleasure having you as our guest.

Meritas Hotels & Resorts invites you to relax and enjoy our facilities and amenities.

In this directory, you will find useful information on the extension numbers, available services, norms & in-room dining menu.

If you need further information, please do not hesitate to contact the reception by dialing 807.

Below are the extension numbers to connect for your necessary requirement:

**Reception: 807**

**In-Room Dining: 801**

**Housekeeping: 807**

**ENJOY YOUR STAY!**

## PLEASE TAKE NOTE

- The hotel will not be responsible for any loss of cash or valuables left in the room. You are requested to use the safety vault for the same.
- A charge of Rs 1000/- will be levied for lost key.
- Check out time 10:00 am.
- Smoking is prohibited in the room.
- Washing of clothes is prohibited.
- Hanging of clothes is not allowed outside the room.
- Guests are requested to use the foot wash & shower near swimming pool after coming from the beach & before entering the room.
- Outside food is strictly prohibited.
- Towels, hand towel or other accessories are the property of the hotel and cannot be carried outside.
- Abuse, exploitation or misuse of hotel premises or amenities is a punishable offence. Persons held responsible will be penalized.

## ABOUT SHRIVARDHAN

It is popular for its virgin beaches and local cuisine.

Shrivardhan is a taluka, in Raigad district in the state of Maharashtra. It has developed into a seaside tourist destination, along with the nearby town of Harihareshwar, major pilgrimage of lord shiva set in ancient times. Shrivardhan itself has multiple beaches. Also, there are other beautiful beach destinations nearby - like Diveagar Beach and Kondivali beach.

## HISTORY

Shrivardhan is one of the oldest towns in Maharashtra. It is a town of Peshwas. The Bhats of Shrivardhan - later popularly known as Peshwas, witnessed the rise and fall of Marathas after Shivaji's period. Though the capital of Peshwas was Pune, the actual Peshwa (prime-ministership under a symbolic king) started here in 1713. Balaji Vishwanath (the First Peshwa) took the control of Peshwai which was continued till 1818.

The temple in the town - Shri Laxminarayan Temple - is the main temple of Peshwas.

The idol in the temple is primeval and said to be of Hoysala architectural era. The other temples in the town are of Kusumadevi, Somjai, Bhairavnath and Jivaneshwar.

## HARIHARESHWAR

Harihareshwar is a town in Raigad district, in Maharashtra, India. It is surrounded by four hills named Harihareshwar, Harshinachal, Bramhadri and Pushpadri. The river Savitri enters the Arabian Sea from the town of Harihareshwar. Towards the north of the town is the temple of Lord Harihareshwar, said to have been blessed by Lord Shiva. Hence Harihareshwar is often referred to as Dev-ghar or "house of God" & is also referred to as 'Dakshin Kashi'

## DIVEAGAR

Diveagar (Dive Agar) is a local in Shrivardhan Taluka, Raigad district in the state of Maharashtra, approximately 170 kilometers south of Mumbai.

## BEACH WARNING

- Sand collapses easily. Do not climb slopes or dig holes deeper than knee level.
- Be aware of changing tides and weather conditions.
- Watch your children at all times, and keep them within easy reach.
- Stay hydrated and avoid overexposure to the sun.
- There are cases of drowning in deep sea.

## COPIES AND PRINTING

Contact the reception for: -

Printing/copies service.

Free printing of boarding passes and tickets.

## CREDIT AND DEBIT CARDS

Most credit and debit cards are accepted for payment.

We accept payments with any UPI App.

## DAMAGE

Meritas Hotels & Resorts reserves the right to charge additional amounts for any damages caused by misuse, negligence or disrespect in the rooms, common areas and exterior areas belonging to the resort.

## DOCTOR

Please contact the reception. Dial **807/808**.

## DO NOT DISTURB

If you do not want to be disturbed please hang the door not disturb sign on the door handle outside the room which is placed inside the cupboard.

## ELECTRIC POWER

Electric power in India is 240 volts

Please, do not leave any electronic devices (mobile phones, tablets, laptops, or other gadgets) connected in their charger under the beds or sofa. Do not use any electrical appliance not provided or checked by the resort.

## LOST AND FOUND

Please contact the reception by dialing **807/808**. If it is not claimed by the owner within 6-months, from the date of check-out, the resort will absolve itself from all responsibilities of the said articles.

## MAINTENANCE AND CLEANING SERVICES

Daily cleaning services: -

Note: it is not allowed to use bath, hand, or floor towels outside the room.

Pool towels will be available at the pool side

## **MALFUNCTIONS**

If you notice any technical malfunction in the room, Please call the reception by dialing 807.

## **NON-SMOKE**

It is forbidden to smoke inside the room. When you are smoking outside, please check if all the doors and windows are closed, to avoid the entrance of smoke inside the room. If smoke, cigarettes or other similar smell is detected inside of the room, it may incur additional costs for your stay.

## **PARKING**

The resort offers an outdoor parking area. Since there is no valet service, guest is requested to park their vehicles on their own risk. The resort will not be held responsible for any damages, lost or theft of valuables, kept inside the vehicle.

## **POOL**

Timings: 9 AM to 7 PM

NOTE - Only proper swimming attire or lycra / nylon apparel is permitted in the Swimming Pool.

## **REGULATIONS FOR USING THE POOL**

Please use the shower before using the pool.

It is not allowed to use the room towels at the pool. Children must be accompanied by an adult at the pool. No diving.

Any type of sharp object, glass container or fragile objects that could represent a danger to the users of the pool, whether personal objects or resorts' objects, are not allowed.

## **SAFETY**

Do not lose your key card as others can access your room if they find it.

When leaving the resort rooms, please make sure that all doors and windows are properly closed. If you notice something unusual that can be termed

suspicious at the Resort, please report it to the reception by dialing 807.

## **SAFETY EQUIPMENT**

The fire extinguishers are only for emergency cases. The undue use by the guest, may result in additional costs for your stay.

## **TAXI AND TRANSFERS**

Please call the reception by dialing 807.

## **VIDEO SURVEILLANCE SYSTEM**

The resort has video surveillance system in common areas with data protection. This system is complemented to security level instructions in the Resort.

# HOUSE RULES & REGULATIONS

## TARIFF

The tariff and the plan are a composite package provided for the stay. Package Meals provided are only at the Restaurant and other services are available at extra costs.

## SETTLEMENT OF BILL

Bills must be settled on presentation. All Foreign Nationals are required to settle their bills in INR only, keeping in mind the government regulations.

## COMPANY'S LIEN ON GUEST'S LUGGAGE AND BELONGINGS

In the case of default in payment of dues by a guest, the management shall have a lien on the luggage and belongings, and be entitled to detain the same, and to sell or auction such property as may be required. Right to adopt further recovery proceedings remains with the Management without prejudice to the guests towards the amount due and proceeds net sell time with reference to the guest.

## DEPARTURE

'CHECKOUT' time is 11 AM. The Guest shall vacate the room allotted to him on expiry of the period of occupation granted to the guest. On failure of the guest to vacate the room on expiry of the period, the management shall have the right to remove the guest and his/her belongings from the room occupied by the guest.

## DAMAGE TO THE PROPERTY

The Guest will be held responsible for any loss or damage to the Resort Property caused by themselves, their friends, or any person for whom they are responsible.

## GUEST BELONGINGS

Guest is particularly requested to lock the door of their rooms when going out or when going to bed. The management will not, in any way whatsoever, be responsible for any loss and/or damage to the guest belongings or any other property from either the resort, room or locker or any other part of the resort for any cause whatsoever including theft or pilferage.

## HAZARDOUS GOODS

Bringing into and/or storing of raw or exposed cinema films, or any other articles of a combustible or hazardous nature and/or prohibited goods and/or goods of objectionable nature, in the resort, is prohibited. The guest shall be solely liable and responsible to the management, its other guests, invitees, visitors, agents and servants for any loss, financial or other and damage that may be caused by such articles or as a result of the guest's own negligence and non-observance of any/all instructions.



## **USE OF RESORT FACILITIES**

The Guest shall use all the facilities and services available at the resort with care and caution and entirely at the guest's risk. The guest shall agree to abide by and follow all instructions placed by the management at various places in hotel premises. The management shall not be responsible for any injury to the Guest or damage to the Guest's goods that may be caused as a result of use of the facilities/services or from any reason whatsoever.

## **MANAGEMENT'S RIGHTS**

It is agreed that the Guest will conduct himself/herself in a respectable manner and not cause any nuisance or annoyance within the resort premises. The management has the right to request any Guest to vacate his or her room or other areas of the resort forthwith, without previous notice and without assigning any reason whatsoever and the Guest shall be bound to vacate when requested to do so. In default, the management shall have the right to remove the Guest and the Guest's luggage and belongings from the room occupied by him/her. The management shall have the right to change the room allotted to the Guest at any time, without assigning any reason thereof and without any previous notice, or to shift the Guest to any other suitable accommodation.

## **RELATION BETWEEN MANAGEMENT AND GUEST**

Nothing herein above shall constitute or be deemed to constitute, or create, any tenancy or sub-tenancy, or any other right to or interest in the resort premises or any other part or portion thereof, in favour of any Guest or resident or visitor and the management shall always be deemed to be in full and absolute possession and control of the whole of the resort premises.

## **APPLICATION OF LAWS, GOVERNMENT RULES AND REGULATIONS**

The Guest is requested to observe, abide by, confirm to and be bound to all applicable acts and Laws the Government rules and regulations in force from time to time.

## **AMENDMENT OF RULES**

The Management reserves to itself the right to add to, or alter or amend any of the above terms, conditions, and rules.



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